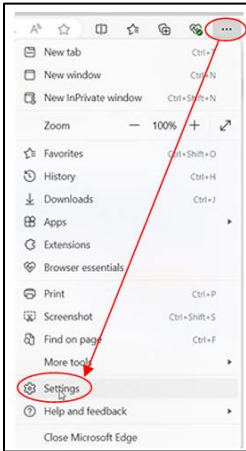
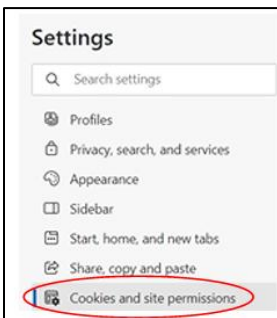


How to Delete wvoASIS cookies in Microsoft Edge Browser

1. In the Edge browser click the 3 dots icon and select Settings



2. In the Settings menu select Cookies and site permissions



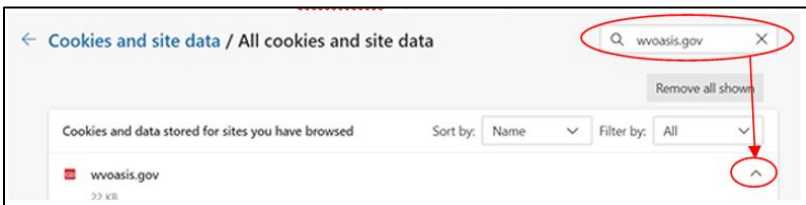
3. In the cookies and data stored section click manage and delete cookies and site data



4. Click See all cookies and site data



5. In the Cookies and site data search field type wvoasis and expand the wvoasis.gov cookie



6. Delete all cookies under wvoasis by selecting the trash can icon for each one



Note: Deleting some cookies may not delete the line but will remove bytes and cookies to 0 bytes

7. Close all edge windows and then log in to myApps again

If you have any other questions or issues, please contact the wvoASIS Help Desk at helpdesk@wvoasis.gov or 855-666-8823.